



12/02/24

To Whom it May Concern,

I am writing to recommend Shay Nikles for a Major Account Manager position in the Healthcare sector. I have known Shay Nikles for over two years working directly with her for new business installs and have nothing but positive things to say.

I have always had smooth install experiences with Shay and whenever we have appointments together, they are very productive. Over the course of my experience with Shay she has continuously demonstrated an ability to adapt and overcome any issues that arise with an optimistic spirit. Shay is great at communicating and is very meticulous with getting all the details correct to make sure the customer has a great first impression with Cintas. Shay also does a great job following up and handling things with new customers still in her window after install. She is always an absolute pleasure to work with and I wish her the best in any future roll that she is considered for.

Please feel free to reach out to me at 484-388-9042 if you have any further questions.

Best regards,

Jack Shaver, Service Manager
Location 101
164 E Main St. Emmaus, PA 18049
484-388-9042
Shaverj@cintas.com